



NORTHERN
HOSPITALITY

RESTAURANT OPERATIONS, MARKETING & GROWTH

Better operations. *More reasons to return.*

We are a team of hospitality professionals helping independent restaurants connect stronger operations, a consistent guest experience and focused growth.

HOSPITALITY PEOPLE. BUSINESS PERSPECTIVE.

Operations	Shift standards, training and management routines.
Guest experience	Service consistency and a clearer event inquiry process.
Focused growth	One campaign, a service period and a useful measure.

Our approach

Listen to the people running the business. Choose one priority. Agree on the work and its owner. Build something the team can use, then review what changed.

Greater Boston and South Shore

Contact Northern Hospitality

thenorthernhospitality.com/#contact

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A clear scope. A useful outcome.

01 Restaurant Diagnostic

\$750 / engagement

Owner conversation, service observation or agreed remote review, available operating data, five ranked priorities in a two-to-three-page report, and a 30-minute debrief.

Six total hours including travel and one clarification round. Target: five business days after the booking payment, data and access. \$375 to book; \$375 on delivery.

02 30-Day Improvement Project

\$2,500 / project

One priority: event follow-up, a service-period campaign, or manager and service consistency. Includes a baseline, implementation, team handoff, weekly updates and closing review.

Twenty total hours over 30 days including travel and one clarification round. \$1,250 at start; \$1,250 after the agreed day-15 output. Third-party costs are separate.

03 Ongoing Growth Support

\$1,500 / month

One written monthly initiative, four 20-minute check-ins, implementation support, a monthly results report and one clarification round.

Ten total hours including travel and preparation. Monthly in advance for an agreed 30-day term. Each renewal is confirmed in writing.

Launch pricing; one venue per engagement. Scope, timing and terms are confirmed in writing. Ad spend, photography, major creative, daily posting and full venue management require separate scope. Results depend on the business and implementation.